



Nicky Scott Driving Tuition - Terms & Conditions

Lessons

You and Nicky Scott Driving Tuition are responsible for agreeing all matters relating to the timing, location and duration of individual lessons. You must notify Nicky Scott Driving Tuition of any matters which affect your ability or entitlement to have driving tuition, for example, but not limited to, any lack, or loss, of a valid UK provisional driving licence.

The Driving Vehicle Standard Agency (DVSA) dictates that pupils brought forward by driving schools are of a sufficiently high standard for the test to be conducted safely. On very rare occasions, particularly on an intensive course, if a pupil is unable to attain this standard they must then be guided by the instructor as to the options available to them - for example, the test may need to be postponed. However, this is a very rare occurrence.

Cancellation of Lessons

Nicky Scott Driving Tuition operates a 24-hour cancellation policy. If you cancel a lesson within 24 hours of the time it is booked for you will be charged the full hourly rate. If we cancel a lesson within 24 hours we will provide you with another lesson free of charge. If we consider that it would be unsafe to proceed with a lesson due to bad weather, traffic conditions or a vehicle malfunction no charges or free lessons will apply.

Price Changes

We reserve the right to change the price of our lessons from time to time. The cost of pre-paid tuition is based on the lesson price in force at the time of booking and will be honoured for 12 months thereafter, regardless of any price increase that may occur between the date of booking and when the lessons are taken. Any unused lessons remaining after 12 months have elapsed shall have any lesson price increase applied prior to the lessons which shall become payable by you. Lesson prices are also subject to change following a change of tuition vehicle specification.

Transferability of Lessons

You may not sell or transfer lessons which have been purchased in your name to any other person.

Limitation of Liability

Nicky Scott Driving Tuition is not liable to you for any loss or damage caused where, and to the extent that:

- there is no breach of a legal duty owed to you by the relevant person or body
- such loss or damage is not a reasonably foreseeable result of such a breach
- any such loss or damage, or increase in the same, results from any breach or omission to you
- any such loss or damage results from circumstances or matters outside of the reasonable control of the relevant person or body. Nicky Scott Driving Tuition shall not, in any event, be liable for losses relating to any business interests you may have, including, without limitation, lost profits, lost earnings, loss of opportunity or business or business interruption.

Nothing in these terms and conditions will affect any statutory rights you may have as a consumer.

Insurance

Nicky Scott Driving Tuition will carry the appropriate motor insurance, should you be involved in a collision as a learner driver whilst in control of driving her tuition vehicle.

Law Applying to Terms and Conditions

These Terms and Conditions are governed by the laws of England and Wales and are subject to the non-exclusive jurisdiction of the English Courts.

Complaints Procedure

In the rare event of any problem arising, you should resolve this with Nicky Scott Driving Tuition immediately. It is imperative that your driver record (provided to you by Nicky Scott Driving Tuition) is kept accurate and up to date.

Personal Details

Nicky Scott Driving Tuition will only use your personal details to keep you informed of matters directly related to your lessons and tests, and to ensure that the service provided meets your needs. We will not pass on your details to any third party.
